

Ford Neighbourhood Standards Agreement



An agreement between:



**Ford Parish Council
and Parishioners**

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What is a Neighbourhood Standards Agreement (NiSA)?

We believe that everyone should have the right to live in a clean, peaceful and safe environment.

This document is a tool to facilitate a strong working partnership between various agencies and the Parishioners of Ford and clearly outlines which partner is responsible for what; and what we would like you, as Parishioners, to help us with.

It is our hope that we will all work together for the benefit of our Parish and that by engaging with us it will encourage Parishioners to develop a greater interest in our community and inspire people to take more responsibility. The ultimate aim is for the community to play an active part in the decision making processes in the Parish to further enhance the neighbourhood in which we live.

The partners to this agreement are;

- Ford Parish Council
- Shropshire Council
- Your Local Councillor
- West Mercia Police
- Severnside Housing
- Trinity C. E. School

Our commitment

By agreeing to participate in the NiSA, both Parishioners and partners are committing to the well-being of the Parish of Ford, and understand that a “good neighbour” approach, tolerant attitude and respect is needed from everyone, regardless of any differences, along with an awareness of how our own behaviour may have an impact on others.

All partners will work in the Parish to;

- Encourage people to respect each other and be more involved within the community
- Assist Parishioners to resolve problems between themselves
- Prevent problems from happening in the first place
- Tackle the root cause of any problem by sharing information with partners
- Not tolerate crime, anti-social behaviour, vandalism and graffiti
- Take appropriate action to tackle anti-social behaviour, nuisance or crime
- Take all reports of anti-social behaviour seriously and dealing with them sensitively and confidentially and offering support for witnesses

So, what does the NiSA cover?

This NiSA covers the most important issues which were identified by you, the Parishioners, after completing the Ford Parish Questionnaire (see page 24 – Parish Action Plan) in early 2012 and by looking at existing information about the area.

Leisure & Community <ul style="list-style-type: none">• Whole Community Participation• Support for Young Persons Groups• Intergenerational Projects• Support for the Elderly and Disabled to access services	Environment <ul style="list-style-type: none">• Rubbish, litter and fly-tipping• Dog Fouling• Footpath and Open Spaces Management
Community Safety <ul style="list-style-type: none">• Anti-Social Behaviour• Hate Crime• Crime Reporting• Vandalism and Graffiti	Parish Management <ul style="list-style-type: none">• Repairs and maintenance• Housing Management
Useful information <ul style="list-style-type: none">• Contact numbers• Area map	

How will this agreement be monitored?

This Neighbourhood Standards Agreement will be reviewed by Ford Parish Council and Severnside Housing following the initial six month period to ensure the Parishioners and partners are delivering what we promise. From then on, it will be reviewed annually.

This will be done by means of a “rate your place” exercise. This is a small questionnaire put together by all partners which will be delivered to all Parishioners. It will ask each resident if they feel the NiSA has made a difference to their area, and if so, how, and if the partners have delivered the actions promised. An annual review will take place thereafter to consider how the scheme might be improved. It will also give an opportunity for the Parish community to decide whether they wish to continue with such a scheme.

**Community Safety
Anti-Social Behaviour (ASB)**

Parishioners will: Report ASB to the ASB Co-Located Team on 0345 678 9020	Shropshire Council will: Investigate reports of ASB
Support agencies in providing information in any ASB cases	Work with Severnside Housing, the Police and other organisations to tackle any ASB
Parishioners will: Report ASB to the ASB Co-Located Team on 0345 678 9020 and support the Police in providing information in any ASB cases	The Police will: Carry out joint visits with Severnside Housing and other partners on a regular basis to tackle ASB where it involves Severnside Parishioners.
	Share information so that action can be taken and victims supported
	Patrol hot spot as identified through parishioners and partners
Parishioners will: Report ASB to the ASB Co-Located Team on 0345 678 9020	Severnside Housing will: Respond to any reports of ASB within 5 working days if related to Severnside tenants
In the first instance, look to resolve issues by talking to their neighbours in a calm manner	Agree an action plan with anyone who is experiencing ASB and agree ways you can report any further incidents
Keep Police or Severnside Housing or any other appropriate partner agency informed of any incidents or developments.	Monitor ASB cases on a regular basis and keep everyone involved updated
Take responsibility for their own behaviour and of their family and visitors	Take enforcement action when necessary and provide support for witnesses
Parishioners will: Contact Ford Parish Council on 01743 352443 or e-mail carolinejhiggins@aol.com	Ford Parish Council will: Respond to any issues raised that relate to Parish Council land or activities, and ensure that they are reported and that action is taken where necessary.
Parishioners will: Contact Cllr Roger Evans on 01743 791002 or 07811 992349 or email roger.evans@shropshire.gov.uk.	Roger will: Respond to any issues raised and ensure that they are reported and that action is taken where necessary.

Community Safety Hate Crime

Parishioners will: Report any Hate Crime to the ASB Co-located Team on 0345 678 9020 and the police on 0300 333 3000 and support the police in providing information in any Hate Crime cases.	The Police will: Share information so that action can be taken and victims and witnesses supported. Patrol areas where Hate Crime has been reported.
Parishioners will: Report any cases of Hate Crime to Kal Parkash, Diversity Officer at Shropshire Council on 0345 678 9000.	Shropshire Council will: Monitor cases of Hate Crime and use statistics to target problem areas, and where necessary promote awareness of Hate Crime and organise initiatives to tackle Hate Crime.
	Ford Parish Council will: Share information and support partner agencies.

HATE CRIME...

...we won't tolerate it

Shropshire is committed to **action**
on Hate Crime or any incident
motivated by **prejudice** and **hate**.

This includes crimes based on:

- **Race**
- **Disability**
- **Sexual orientation**
- **Faith**

Report it

Call the **Police** on **101 (non-emergency)**
or call **Victim Support** on **0300 303 1974**
(free and confidential)

Community Safety Crime Reporting

Parishioners will: Let the Safer Neighbourhoods Team know about issues or concerns they have when they are patrolling the area.	The Police will: Employ strategies to effectively deal with crime and antisocial behaviour.
Attend meetings to raise any problems or concerns.	Be available for you to meet and discuss any issues you may have in relation to crime and ASB and keep you informed of policing activity and of any success in your area.
Keep the Safer Neighbourhoods Team up to date of any incidents or developments to the case.	Keep you informed of progress in your case and liaise with partner agencies where appropriate.
Notify the Police should they require any additional support.	Provide Victims or Witnesses the necessary support.
Contact the Safer Neighbourhoods Team on 101 or 01743 264720 or email Shrewsburyrn.snt@westmercia.pnn.police.uk	Reply to any messages left with the Safer Neighbourhoods Team.
	Support the work of Ford Neighbourhood Watch group.
Parishioners will: Report any concerns to Ford Neighbourhood Watch group on 01743 850982.	Ford Parish Council will: Support the work of Ford Neighbourhood Watch group and raise the profile of the group.
When possible, attend Partnership and Community Together (PACT) meetings.	To raise the profile and encourage greater attendance of Partnership and Community Together (PACT) meetings

Your Safer Neighbourhoods Team includes:



**PC Jon
Summerfield**



**CSO Angie
Roberts**



**CSO Keith
Hadfield**



**CSO Mark
Barnes**

Community Safety Vandalism and Graffiti

<p>Parishioners will:</p> <p>Not cause vandalism or graffiti.</p> <p>Report vandalism and graffiti to the Co-Located Team on 0345 678 9020.</p> <p>Report any individuals who are responsible for causing vandalism and graffiti.</p>	<p>Sevenside Housing will:</p> <p>Remove offensive graffiti from Sevenside property within 24 hours of it being reported, and any other graffiti promptly.</p> <p>Work with partners to identify the individual(s) who are responsible for any vandalism and graffiti and take enforcement action where necessary.</p> <p>Shropshire Council will:</p> <p>Remove graffiti from all council owned property after being reported.</p> <p>Remove any offensive or racist material as soon as possible and within 24 hours.</p>
<p>Parishioners will:</p> <p>Contact the Safer Neighbourhoods Team on 101 or 01743 264720 or email Shrewsburyrn.snt@westmercia.pnn.police.uk</p> <p>Attend estate walks to help us to identify any areas which require further action.</p>	<p>The Police will:</p> <p>Appropriately investigate cases of vandalism and graffiti.</p> <p>Carry out estate walks along with partnering agencies to identify areas of vandalism and graffiti.</p>
<p>Parishioners will:</p> <p>Contact Ford Parish Council on 01743 352443 or email carolinejhiggins@aol.com where Parish Council property is vandalised.</p>	<p>Ford Parish Council will:</p> <p>Attend estate walkabouts along with partnering agencies to identify areas of vandalism and graffiti.</p> <p>Respond to any issues raised and ensure that they are reported to the correct agency and that action is taken where necessary.</p>
<p>Parishioners will:</p> <p>Contact Cllr Roger Evans on 01743 791002 or 07811 992349 or email roger.evans@shropshire.gov.uk</p>	<p>Roger will:</p> <p>Respond to any issues raised and ensure that they are reported and that action is taken where necessary.</p>

Environment

Rubbish, Litter and Fly-Tipping

<p>Parishioners will:</p> <p>Report any rubbish which has been flytipped to the ASB Co-Located team on 0345 678 9020.</p> <p>Report any incident of pollution to Environmental Health on 0345 678 9000.</p> <p>Report any incident of pollution to The Environment Agency on 0800 807060.</p> <p>Put rubbish out on the day of the bin collection, making sure it is correctly bagged.</p> <p>Not drop rubbish or flytip.</p>	<p>Shropshire Council will:</p> <p>Clean the streets of the neighbourhood on a regular basis.</p> <p>Investigate and remove any fly-tipping or pollution from a highway or open space.</p> <p>Collect household rubbish once a fortnight.</p> <p>Collect recyclable materials once a fortnight.</p>
<p>Parishioners will:</p> <p>Report any rubbish which has been flytipped to the ASB Co-Located team on 0345 678 9020.</p> <p>Ensure all rubbish is correctly disposed of.</p> <p>Notify Severnside Housing of areas of their land where there are problems with litter.</p> <p>Take responsibility and ensure all rubbish is correctly disposed of.</p>	<p>Severnside Housing will:</p> <p>Remove rubbish from our land which has been fly tipped.</p> <p>Carry out estate walks to identify any properties and/or communal areas where rubbish has been left.</p> <p>Arrange litter pick events with the local community.</p> <p>Work with partners to identify any individual(s) responsible for fly tipping and take action where necessary.</p>
<p>Parishioners will:</p> <p>Contact Cllr Roger Evans on 01743 791002 or 07811 992349 or email roger.evans@shropshire.gov.uk</p>	<p>Roger will:</p> <p>Respond to any issues raised and ensure that they are reported and that action is taken where necessary.</p>
<p>Parishioners will:</p> <p>Contact Ford Parish Council on 01743 352443 or email carolinejhiggins@aol.com</p>	<p>Ford Parish Council will:</p> <p>Support the volunteer efforts of Ford Street Champions, to keep the parish free of litter.</p>

Environment

Dog Fouling

<p>Parishioners will:</p> <p>Take responsibility for their dogs and clean up after them.</p> <p>Report issues with dog fouling to Shropshire Council on 0345 678 9000 and Severnside Housing on 0300 300 0059</p>	<p>Ford Parish Council will:</p> <p>Work with Severnside and Trinity School to promote responsible dog ownership through education and information.</p>
<p>Parishioners will:</p> <p>Report issues with dog fouling to Shropshire Council on 0345 678 9000 and Severnside Housing on 0300 300 0059.</p>	<p>Severnside Housing will:</p> <p>Work with partnering agencies to tackle dog fouling and take enforcement action against any tenant who doesn't clean up after their dog.</p> <p>Work with Ford Parish Council to identify areas where extra dog bins are needed and provide the same.</p>
<p>Parishioners will:</p> <p>Contact the Safer Neighbourhoods Team on 101 or Shropshire Council on 0345 678 9000 or email customer.service@shropshire.gov.uk if they are aware of dog fouling in the area.</p>	<p>Shropshire Council and the Police will:</p> <p>Regularly monitor the area and issue fixed penalty fines to owners whose dogs have been caught fouling.</p>
<p>Parishioners will:</p> <p>Contact any of the agencies for further information.</p>	<p>All Partners will:</p> <p>Raise awareness of dog fouling and provide doggie bags at events or upon request.</p>
<p>Parishioners will:</p> <p>Contact Cllr Roger Evans on 01743 791002 or 07811 992349 or email roger.evans@shropshire.gov.uk</p>	<p>Roger will:</p> <p>Respond to any issues raised and ensure that they are reported and that action is taken where necessary.</p>

Environment

Grass cutting and open spaces

Parishioners will: Contact Shropshire Council on 0345 678 9000 to report problems with this service	Shropshire Council will: Cut all grass and open spaces that belong to Shropshire Council
Parishioners will: Report any footpaths that are not accessible to Ford Parish Council on 01743 352443 or email carolinejhiggins@aol.com.	Ford Parish Council will: Set up footpath volunteer group with Shropshire Council to facilitate keeping our footpaths accessible in the parish. Produce leaflets illustrating local walks; keep playing field grass cut and trees managed; keep play equipment well maintained and safe
Parishioners will: Contact Cllr Roger Evans on 01743 791002 or 07811 992349 or email roger.evans@shropshire.gov.uk	Roger will: Respond to any issues raised and ensure that they are reported and that action is taken where necessary.
Parishioners will: Contact Severnside Housing on 0300 300 0059 if there are any problems with these services. Ensure all rubbish is correctly disposed of. Not drop any litter.	Severnside Housing will: Cut grass on their own land 14 times a year Remove litter and debris prior to the grass being cut Ensure that any parking areas or open spaces are visited 4 times a year for weed control.



Leisure and Community Whole Community Participation

Parishioners will:

Contact one of the agencies on the contact details below if they wish to become involved in community activities.

Ford Parish Council on 01743 352443 or email carolinejhiggins@aol.com

Contact Shropshire Council on 0345 678 9000.

Contact Cllr Roger Evans on 01743 791002 or 07811 992349 or email roger.evans@shropshire.gov.uk

Contact Severnside Housing on 0300 300 0059 or email enquiries@severnsidehousing.co.uk

Ford Parish Council, along with the Village Hall Committee, Community Groups, Shropshire Council, Severnside Housing and West Mercia Police will:

Set up an events diary/website for all Parishioners to access up to date information on Ford Parish Council website.

Continue to support Ford's Young Persons' Group and create opportunities for young people aged 14 – 21 in the Ford area to improve the community.

Work together to involve and engage with young people through events, initiative and activities.

Provide information on a number of ways in which people can get involved and make a difference.

Work together to organise intergenerational activities and projects to benefit the whole community.

Carry out Estate Walkabouts with partners and residents to identify any issues within the area.



Leisure and Community

Whole Community Participation (continued)

Parishioners will:

Contact Trinity C. E. School on 01743 850227.

Trinity C. E. School will:

Help to promote new initiatives and events via our weekly newsletter to parents.

Encourage pupils to take part and be involved in local initiatives and events.

Continue to work closely with residents at West View to support inter-generational learning.

Liaise with the local police, local community and the crime prevention office at Shropshire Council as part of the Safer Schools initiative.



Parish Management Repairs and Maintenance

Severnside Residents will:

Report repairs to Severnside Housing on 0300 300 0059 or enquiries@severnsidehousing.co.uk.

Allow access for Severnside Housing staff to rectify any repairs which have been reported.

Maintain their property to a good standard and take responsibility for any damage caused.

Notify Severnside Housing if unable to keep an appointment.

Severnside Housing will:

Complete repairs which have been reported in the following timescales:

Emergency Repairs – Such as severe storm damage, burst water mains – we will attend within 4 hours and make safe within 24 hours

Urgent Repairs – Such as a leaky roof, blocked sink – work will be completed within 7 days

Routine Repairs – Such as loose floor boards – work will be completed within one calendar month

Inspect or survey properties when there is a need to.

Parishioners will:

Contact Cllr Roger Evans on 01743 791002 or 07811 992349 or email roger.evans@shropshire.gov.uk

Roger will:

Respond to any issues raised and ensure that they are reported and that action is taken where necessary.

Parishioners will: For Street Light Repairs

In Quail Ridge, Brook Gardens or Manor Crest – call Shropshire Council on 0300 678 9000

All other areas contact the Parish Clerk - Caroline on 01743 352443 or carolinejhiggins@aol.com

Parish Management Housing Management

<p>Severnside Residents will:</p> <p>Keep their gardens in a neat and tidy condition.</p> <p>Attend estate walkabout and notify Severnside Housing on 0300 300 0059 if there are areas which require attention.</p> <p>Allow access for Severnside Housing Staff to carry out new tenancy visit.</p>	<p>Severnside Housing will:</p> <p>Carry out yearly Estate Walkabouts. Work with all partnering agencies when dealing with issues which arise from estate walkabouts.</p> <p>Visit new tenants within 4 weeks of their tenancy starting</p> <p>Discuss what is acceptable behaviour before any tenancy agreement is signed.</p> <p>Consult with Parishioners about any proposed changes and also provide the opportunity to Parishioners to raise issues about services they feel need changing.</p>
<p>Parishioners will:</p> <p>Contact Cllr Roger Evans on 01743 791002 or 07811 992349 or email roger.evans@shropshire.gov.uk</p>	<p>Roger will:</p> <p>Respond to any issues raised and ensure that they are reported and that action is taken where necessary.</p>

Your Neighbourhood Officer is:

Jenny Dodd - 0300 300 0059 or 01743 285000
or email jenny.dodd@severnsidehousing.co.uk



The role of a Neighbourhood Officer:

- To deal with any issues relating to your tenancy and where you live
- Provide information and advice on services you receive
- Organise yearly estate walkabouts
- Work alongside agencies to help improve your community
- Attending local resident groups
- Working alongside the Community Development Team to help organise community events and fun days

Your Community Development Officer is:

Edge Abboh - 0300 300 0059 or 01743 285000
or email ejiro.abboh@severnsidehousing.co.uk



The role of a Community Development Officer:

- To work alongside the Neighbourhood Officer to plan community events and projects
- To promote the opportunities available for residents to get involved with local residents groups and Severnside customer groups
- Deliver projects that will benefit individuals and the wider community
- Obtain funding for a range of projects and activities
- Work alongside our partners and agencies to help improve the community
- Work with local schools and colleges to encourage inter-generational working

Financial Inclusion

Severnside Housing will:

Plan and deliver campaigns to support residents through the Welfare Reform changes.

Provide one-to-one appointments and group based workshops on money matters. Supporting residents to

- Budget effectively
- Lower household bills
- Access energy-saving tools
- Access welfare benefits
- Access Credit Unions
- Access bank accounts

Develop and deliver a programme of Job Clubs linking to Learning Programme courses

Work with partners to provide volunteering, training and work experience

Severnside Tenants will:

Contact Severnside Housing on 0300 300 0059 or email community@severnsidehousing.co.uk if you wish to get involved or for further information



**EMPLOYMENT
AND MONEY
ADVICE SERVICE**

**Call 01743 285000
or 0300 300 0059**



Melanie Pilliner



Rachel Writtle

Your Local Councillor for the Parish of Ford is Cllr. Roger Evans.

My role is:

To ensure the voice and concerns of both the local community and Parish Council is heard and taken note of by Shropshire Council. To meet with any individual or organisation that needs help and/or assistance, especially if this is with any Shropshire Council service. To regularly be around the area so that local Parishioners if out walking will see me.

The service agreed to by Shropshire Council is that initial replies should be sent out within 5 days and if needed, follow up ones as soon as possible after this. If this is not followed then I will, if notified, investigate and will reply to the resident/organisation concerned and ensure a reply is sent by the Council to the originator of the request for help/assistance.

To enable me to do this I know that it is vital that:

Parishioners know how to contact me and my details are on both noticeboards at the village hall. I have and will continue to attend Parish Council meetings providing regular updates and answer questions from them and any Parishioners who are in attendance. I participate in all local community groups when invited, walkabouts with Severnside and arrange consultations/local planning events as needed. I hold regular surgeries and recently have transferred these to West View Community Centre. To provide regular articles for the Ford Newsletter and so enable Parishioners to know what is happening at Shropshire Council.

I agree to follow the standards of Shropshire Council and will normally contact any resident within 5 days of receiving a request for help, visiting them if needed.



The Ford Community is an important part of my area and I want to ensure Parishioners receive the service they are entitled to. Please let me know what your problems are and I will try and get you the help you need.

I hope that everyone will feel free to contact me at any time and I thank you for taking the time to read this.

Cllr Roger Evans

01743 791002 or

07811 992349 or

email roger.evans@shropshire.gov.uk

Ford Parish Council Members - July 2013

Name	Address	Tel	Email
Stephen Jones (Chair) - Elected	1 Brook Cottages Cross Gates Lane Ford, SY5 9LY	01743 850263	stephenjones356@btinternet.com
Ray Blyth (Vice Chair) - Elected	Clifton Coach House, Ford, SY5 9LZ	01743 850113	cassedecassy@hotmail.com
Richard Pugh - Elected	1 New Street, Ford, SY5 9LN	01743 850030	richardjpugh@btinternet.com
Bill Clyne - Elected	3 Quail Ridge Ford, SY5 9LN	01743 851126	bill@wclyne.demon.co.uk
John Adams - Elected	Fair Acre, Cross Gates Lane, Ford	07768 864088	john_sue_adams@btinternet.com
Stuart Poucher - Elected	Green Hedges, Cross Gates Lane, Ford, SY5 9LH	01743 851307	stuartpoucher@hotmail.com
Andrew Briggs - Elected	2 Broadway Cottages, Ford Heath	07709 308426	docadbriggs@aol.com
Vacancy			
Vacancy			

Useful contact numbers

Key contact numbers for agencies working in the neighbourhood:

Ford Parish Council

01743 352443

Severnside Housing

01743 285000 or 0300 300 0059

Shropshire Council

0345 678 9000

West Mercia Police

If it's an emergency dial **999**

If it's not an emergency dial **101**

Hate Crime Reporting

101 or 0345 678 9020

Shropshire Fire and Rescue

If it's an emergency dial **999**

If it's not an emergency dial **01743 260200**

Reporting Anti-Social Behaviour

0345 678 9020

Your Councillor, Roger Evans

01743 791002 or 07811 992349

Trinity Primary School

02743 850227

Crimestoppers

0800 555 111

Citizens Advice Bureau

08444 99 11 00

Shrewsbury Town Council

01743 281010

Environment Agency

0800 807060

Severn Trent Water

0800 783 4444

Highways Agency

0300 123 5000

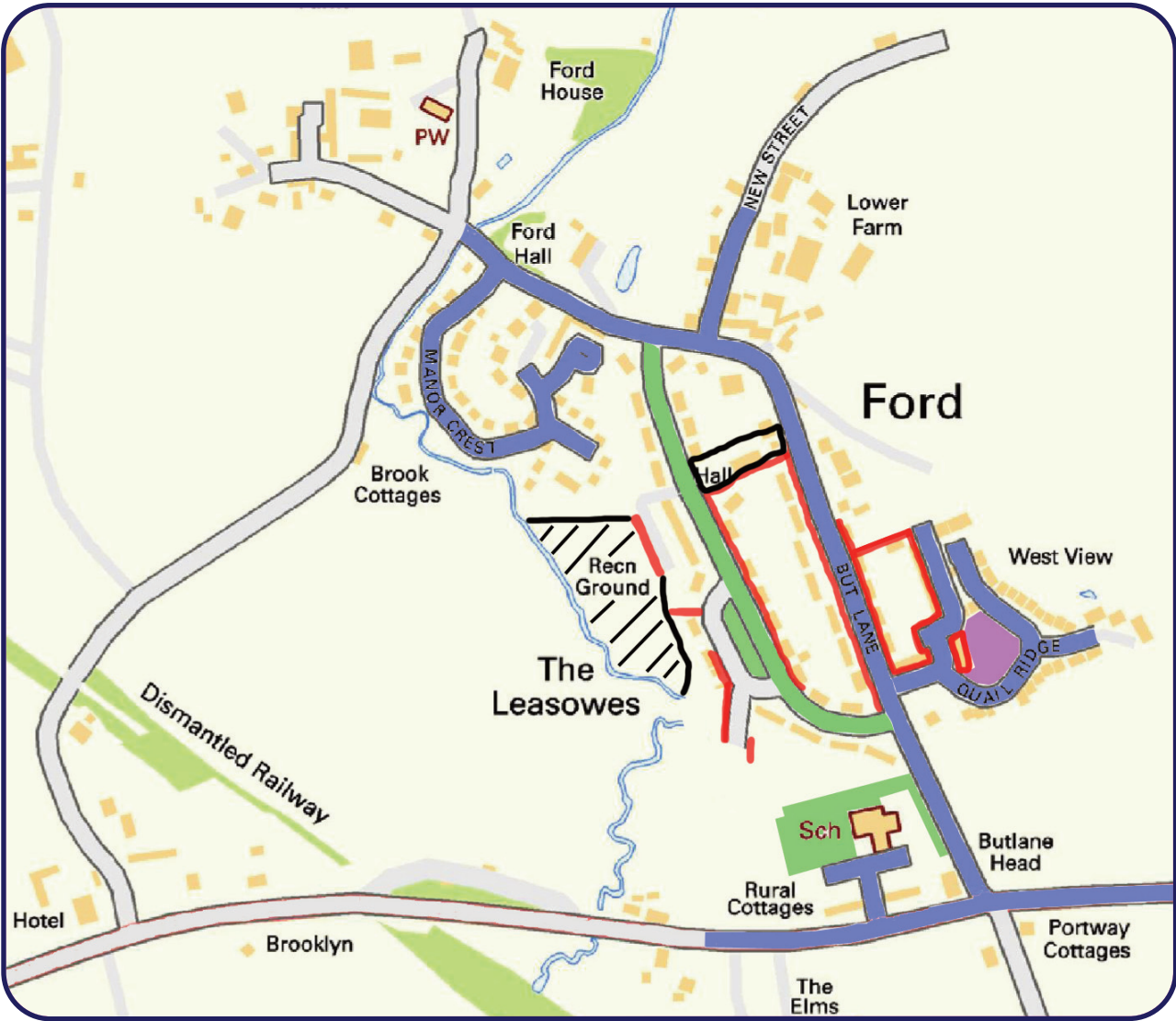
Equity Housing

0800 733233

Neighbourhood Watch Scheme

01743 850982

Map of the area showing land ownership and maintenance responsibilities



Key

- Adopted roads
- Severnside
- Ford Parish Council
- Shropshire Council Highways and Freehold
- Shrewsbury Town Council

Ford 2020 Vision Parish Plan
Action Plan – Updated 24th April 2013

Ford 2020 Vision Parish plan consolidates the aims and aspirations of the residents within the parish. The Parish Plan Committee is delighted to hand over the final action plan to Ford parish Council to be used to guide economic, environmental and social developments of the Ford parish area over the coming years.

Issue	Action	Priority	Lead	Partners	Timeframe	Funding Source
Leisure & Community Community Events Further information about event's	To plan a range of community events to encourage areas of the parish to come together and to engage all parts of the parish.	Medium	Action Plan Group	Village Hall Committee Ford Parish Council Community Groups Severnside Housing Links with activities in Village Hall and West View	Started July 2012 - ongoing	Could be cost to organisers/participants? To find funds from e.g Local Joint Committee, Ford Parish Council
	Picnic in the Park event took place last June 2012					
	Parish Ceilidh booked for 29 th June 2013					
	Other possible events could include Parish Fete					
	Set up events diary/website for all parish residents to access up to date information on Ford parish Council website.					
	Use of Social Media, Facebook and Twitter.					
	Need for a Parish Diary on the Parish Council Website, it also needs to reflect the use of Social Media.					
	Groups need to be able to update own sections of diary		Ford Parish Council			
	Set up Boccia Group.					
	Have held two community events and will need to hold an event at Trinity also an intergenerational event.		Ongoing			

Young People	Continue to support Ford's Young Person's Group Continues to thrive, we may be approached for funding for an outside visit	Medium	Ford Parish Council	Shropshire Council West Mercia Police	Ongoing	Ford Parish Council
Senior Residents	Greater support for the elderly and disabled and accessibility to their support services. Residents Group now exists at West View Local Councillor holds Advice Surgeries at West View Leaflet stand to be made available for information and advice leaflets – report in next Newsletter Improve regular and frequent public transport between the village and larger centres of population. Newly Elected County Councillor to be made aware of transport issues	Medium	Ford Parish Council	Shropshire Council Police Sevenside Housing Age UK	Start November 2012 – Ongoing	Partners
Public Transport	Improve regular and frequent public transport between the village and larger centres of population. Newly Elected County Councillor to be made aware of transport issues	High	Shropshire Council	Shropshire Council Ford Parish Council	Start November 2012	Shropshire Council
Broadband Speed	Improved broadband speeds to make working from home more viable and to support small businesses in the Parish. Initiatives to provide public access to the internet for those who do not have access at home. Now available in West View and initial training has been carried out. More training is arranged and will be ongoing as necessary. Report in next Newsletter. Contact "Get Shropshire On-Line"	High	Shropshire Council	Shropshire Council Sevenside Housing Trinity C E School Local Joint Committee	Started early 2012 – ongoing	Shropshire Council

Issue	Action	Priority	Lead	Partners	Timeframe	Funding Source
Roads and Transport	Enforce 40 mph Speed Limit on A458	High	Ford Parish Council	Shropshire Council Highways Agency Local Joint Committee	Started Summer 2012	Shropshire Council
	Vehicle Activated Sign will be placed on A458 in the near future					
	Traffic calming in Parish	High	Shropshire Council	West Mercia Police Ford Parish Council Local Joint Committee	On-going	Shropshire Council
	Wheelie Bins now have 30mph signs at strategically placed locations around the Parish Speed bumps to be investigated by Neighbourhood Watch Group					
Road Improvements	Negotiate with Shropshire Council to schedule works to be done throughout the parish Remain with Highways Agency	On-going	Ford Parish Council	Shropshire Council Highways Agency	On-going	N/A
Housing	School Travel Plan	High	Trinity C E Governors Ford Parish Council Chair	West Mercia Police Ford Parish Council	On-going	Trinity C E School
	Monitor and determine the need for affordable housing.	On-going	Ford Parish Council	Shropshire Council	On-going	Ford Parish Council
	Ongoing issue for Parish Council Joint Housing Needs Survey to be undertaken by Ford Parish Council and Severnside Housing					
	Ensure the Parish Plan conclusions are used in response to planning applications On-going for Ford Parish Council	On-going	Ford Parish Council	Shropshire Council Ford Parish Council	On-going	Ford Parish Council

Environment Reduce dog fouling.	Promote responsible dog ownership through education and information. Severnside Housing to liaise with Dog Warden re School training session and general information leaflets Item for newsletter Leaflet drop to all houses in Parish	High	Ford Parish Council	Shropshire Council Severnside Housing Trinity School	On-going	Shropshire Council
	Footpath and open spaces management	High	Footpaths Group	Ford Parish Council Shropshire Council	November 2012	Shropshire Council
	Safety Neighbourhood Watch and crime concerns Policing feedback	High	Neighbourhood Watch Group	Ford Parish Council	On-going	Ford Parish Council
		High	Ford Parish Council	Ford Parish Council Local Joint Committee	On-going	N/A

**The Shropshire Council
(Prohibition and Restriction of Waiting and Parking Places)
(Consolidation) Order 2009 (Various Roads, Ford)
(Amendment) Order 2011**

The Shropshire Council in exercise of its powers under Sections 1, 1(3), 2, 4, 5, 32, 35, 45, 46 and 49 and Part IV of Schedule 9 and having regard to Section 122 of the Road Traffic Regulation Act 1984 (the Act of 1984) as amended and of all other enabling powers, and after consultation with the Chief Officer of Police in accordance with Part III of Schedule 9 to the Act of 1984, and with the consent of the Secretary of State for the restrictions on the A458, hereby makes the following order.

1. This order shall come into operation on 16 December 2011 and may be cited as The Shropshire Council (Prohibition and Restriction of Waiting and Parking Places) (Consolidation) Order 2009 (Various Roads, Ford) (Amendment) Order 2011.
2. The Shropshire Council (Prohibition and Restriction of Waiting and Parking Places) (Consolidation) Order 2009 is hereby amended to incorporate the following changes:-

No Waiting At Any Time restrictions will apply on both sides of Butt Lane from its junction with the A458 to the property boundary of Cornerways and The School House, and also from the rear property line of No. 17 West View in the direction of the A458, to the build-out outside Oaklands.

No Waiting At Any Time restrictions will apply on both sides of The Leasowes from where it joins Butt Lane to a point in line with the corner of the main building line of No. 69 The Leasowes.

No Waiting At Any Time restrictions will apply to both sides of West View from the junction with Butt Lane to the property boundary of numbers 17 and 18 West View, also No Waiting At Any Time restrictions will apply on the bend outside number 20 West View from opposite the start of the kerb radius leading in to Quail Ridge to a point midway between the front and rear of 20 West View.

No Waiting At Any Time restrictions will apply to the A458 at the junction with Butt Lane from the start of the kerb radius leading into Butt Lane, outside the property known as Cornerways, to the end of the kerb radius running from Butt Lane on the opposite side of the junction. **Alternative description:** From a point 1.8 metres east of the south-east corner of The School House, Butt Lane to a point 40.3 metres east of the south-east corner of The School House, Butt Lane, and including the junction with Butt Lane.

3. The prohibitions and restrictions imposed by this Order shall be in addition to and not in derogation from any restriction or requirement imposed by any regulation made or having effect as if made under the Act or by or under any other enactment.

THE COMMON SEAL of THE
SHROPSHIRE COUNCIL was
Affixed hereto the 12th day of
December 2011 in the present of:



Ford No. 01 BUT LANE

(Including A458 and West View)

Proposed

SCALE: 1:1000
DATE: 18/05/2011
DRAWING NO.: CPEVX\4\01\D
DRAWN BY: PJD

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Shropshire Council Road Safety Policy

Guidance for town and parish councils on community led concerns

Introduction

A new Road Safety Policy framework was approved by Shropshire Council's Cabinet on 20th February 2013. The framework enables Shropshire Council traffic engineers to consider what speed management measures will best address a defined problem taking account of road function, accident data analysis and **community led concerns**. In summary, the new policy will result in:-

- An annual programme of schemes rather than predefined lists of schemes for forthcoming years;
- More flexibility for appropriate measures on a site by site basis;
- A consistent approach county-wide;
- A requirement to demonstrate community support, and
- The opportunity to use local funding.

In addition to accident data analysis, road safety schemes can also be generated by a new method for dealing with road safety concerns raised by the local community. The community led concerns element of the Road Safety Policy strengthens the role of town and parish councils and this document provides further guidance on how local road safety concerns will be dealt with.

How will road safety concerns be raised?

Members of the general public will be encouraged to approach town and parish councils directly with any road safety concerns. Town and parish councils will accept requests first and then submit those that they **support**, and consider there to be a level of **shared community concern**, to Shropshire Council.

When will community led concerns be reported to Shropshire Council?

Submissions will be made three times a year (end of February, May and September) to allow officers to undertake discussions with Shropshire Council local members and the police, and to gather any necessary data. It is envisaged that the first collection will be at the end of **May 2013**, however for the first submission lists will be accepted into June 2013.

Town and parish council can continue to raise issues directly with West Mercia Police and the Safer Roads Partnership where enforcement is required.

How will community led concerns be submitted to Shropshire Council?

Town and parish council will need to submit a prioritised list of **up to five** road safety concerns to the local traffic engineering teams. This means that there can be up to fifteen concerns highlighted in any calendar year. The list will need to include details on the specific nature of the concern, the location and its priority (with number 1 being the greatest priority).

Parish of Ford

Neighbourhood Standards Agreement

Thank you for taking the time to read this Neighbourhood Standards Agreement which sets out the standards we hope to achieve as a community.

As a resident of the Parish of Ford, we hope you agree that looking after the neighbourhood is not just the responsibility of all the partnering agencies which work in the area.

What you do is vital to our success in achieving this aim.

The Ford, Chavel and Shoothill Neighbourhood Standards Agreement sets the standards we have agreed to as a community.

We hope you will join us and commit to helping to shape the future of the Parish of Ford.

Let us all:

- Be proud of our homes
- Help to look after the appearance of the village and surroundings
- Show consideration to our neighbours

Let us work together to ensure your neighbourhood is a pleasant place to live.

This document is also available in:



Audio tape



Braille



Large print



Different
Languages

For copies of this information in an alternative format, please contact Severnside Housing on 01743 285000 or 0300 300 0059.