

Mrs Rebecca Turner  
Parish Clerk

Dear Rebecca,

24th October 2016

**Public Payphone at Butt Lane (Opposite School), Ford, Shrewsbury, SY5 9LL -  
Calls in last 12 months made from the phone box: 0**

Shropshire Council has received formal notification from British Telecommunications plc (BT) of their proposal to permanently remove the above kiosk and telephony. This proposal forms part of a large-scale programme of removals of 214 phone boxes across Shropshire. This includes old style red K6 kiosks and modern style enclosed KX100 and open access style KX400.

Shropshire Council is seeking the views of the local Parish or Town Council before deciding whether to exercise its powers of "local veto" and insist that the payphone is retained.

We are therefore seeking the formal views of the Parish or Town Council and would ask you to please consider the potential removal of the payphones in your area and the attached guidance. We will also seek comment from your Shropshire Councillor and the Local Policing Team.

A copy also goes to the Principal Rural Policy Officer, Mrs Lois Dale, as she is collating the overall final corporate response to BT

The BT consultation period commenced from the date of their formal letter on this matter, which was 7<sup>th</sup> October 2016, and concludes on 11<sup>th</sup> January 2017. Could you please let me have your Parish or Town Council's formal views on the proposals **by 4pm on Monday 28<sup>th</sup> November 2016**? This is in line with the formal Direction from Ofcom whereby there is a minimum 42 days for people to make representations about a BT proposal. There should be a notice of the BT proposal on display in the kiosk.

After the 28<sup>th</sup> November 2016, the Council will issue the First Notification of the provisional view of Shropshire Council on whether to Object to removal of the telephony or Consent to its permanent withdrawal. There will then be a one month consultation period for comments on the draft view, taking us up to 4pm on the 6<sup>th</sup> January 2017. After this, the Council will issue a Final Notification of the decision of Shropshire Council on this matter with regard to the payphone above. That will enable overall collation for response to BT at the start of the following week.

As a predominantly rural county with a dispersed population, the starting position of Shropshire Council is to object to the removal of telephony at kiosks unless local feedback suggests otherwise. This is due to concerns over emergency access, physical access where the next nearest may be some distance away for those with mobility problems, and concerns over consistency and quality of mobile phone coverage.

We would appreciate feedback as to whether you consider that the kiosk should be retained? BT has provided details of usage in the last twelvemonths for this payphone, and we will as a Council need to consider location of the next nearest one.

I will assist you and your local Shropshire Council Councillor in any way that I can, and hope that the consultation template will prove useful.

Yours sincerely

*D. Fairclough*

**David Fairclough**

Community Enablement Officer

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**Shropshire Council**

**Public Consultation on Proposed Removal of Public Payphones**

**Public Payphone at Butt Lane (Opposite School), Ford, Shrewsbury, SY5 9LL**

<b>QUESTION</b>	<b>YOUR ANSWER</b>
<b>Do you want this public payphone to be kept in use?</b>	
<b>NO</b>	<i>If you said no, please hand your form in at this point</i>
<b>YES</b>	If you said yes, please tick any of the following reasons that you would like to give. You can tick as many as you like.
<b>Emergency Calls</b>	
the area is isolated	
there are a high number of accidents	
there are a high number of tourists and visitors	
<b>Housing</b>	
the housing is mainly rental, there may be a high number of people on low incomes who rely on a public telephone	
there are a number of households within a 400 metre radius of the payphone	
<b>Mobile Phone Coverage</b>	
coverage is poor	
other comments	
<b>Lack of another payphone in the area</b>	
the nearest remaining payphone is a long way for people without transport	
other comments	
<b>Takings</b>	

You use it yourself	
Other local people use it	
Visitors and tourists use it	
<b>Please add any further comments that you would like to make</b>	

**Thank you for your help. Please hand this form in where indicated.**

If you would like to give your name and address, please do so in the following boxes. The parish council will only use this information for the purposes of this one-off consultation exercise, and they will use it to tell you the results of the exercise.

<b>Your name</b>	<b>Your address</b>
<b>Signature</b>	<b>Date</b>